

AIRPORT INFORMATION/ PAGING TELEPHONE NUMBERS:

(as of April 2011)

Atlanta (ATL): Customer Services (404) 530-7300; 1-800 897-1910

Charlotte Douglas Int'l (CLT): Information Counter (704) 359-4013 - open daily from 7:00 am - 9:00 pm (EST)

Chicago O'Hare (ORD): General contact: (773) 686-3700

Cleveland (CLE): Information Desk can be contacted on any white courtesy phone by dialing 6030,
or from any telephone by dialing (216) 265-6030, daily 6:00 am - 11:30 pm (EST)

Dallas Fort-Worth (DFW): Main (972) 973-8888; Paging Terminals A & C (972) 425-2480,
Terminals B, D & E (972) 973-3112

Houston (IAH): General contact (281) 230-3100

Knoxville (TYS): General contact (865) 342-3000

Miami Int'l (MIA): General contact (305) 876-7000

Milwaukee (MKE): General contact (414) 747-5300

Newark (EWR): General contact (973) 961-6000; Traveler's Aid Main Office (973) 623-5052;
Paging-Terminal A (973) 681-0002, Terminal B (973) 961-4726, Terminal C (973) 681-0002

Orlando (MCO): General contact (407) 825-2001; Paging (407) 825-2000

Philadelphia (PHL): General contact and paging (215) 937-6937

Cedar Rapids (CID): General information (319) 362-8336

Tampa (TPA): Paging (813) 870-8770

Tulsa (TUA): Paging (918) 838-5046 or (918) 838-5047. Open 6:00 am - 7:00 pm (CST)

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Beijing (PEK): General contact, National: 10 6454-1100, International +(86)-10- 6454-1111;
Service Hotline, National: Terminal 1 & 2: 10 6454-5805, Terminal 3: 10 6454-1111, 010 6454-1100

Copenhagen (CPH): General - +(45) 3231 3231

Frankfurt (FRA): National: 01805-FRAINFO (+01805 3724636)* [0.14 Euro]; International: +(49) 69 690 0

Lima (LIM): Travelers Assistance (511) 517-3203; Customer Care (511) 517-3500 / 517-3502

Munich (MUC): General +(49) 89 975-00

Quito (UIO): General - +(593) 2 944 900

San Jose, Costa Rica (SJO): General +(506) 0 443-0840

Shanghai Pu Dong (PVG): General contact - +(86) 021 9608-1388

**Country codes are in parentheses. If the airport is dialed from in country the country code needs to be dropped. Also consult local contact for proper dialing depending on whether you are in the city of airport location, or not, when calling.